



OFFICE OF THE FIRST APPELLATE AUTHORITY/SPL. SECRETARY (RTI 2005)  
(Under the Right to Information Act, 2005)  
**DEPARTMENT OF FOOD, SUPPLIES & CONSUMER AFFAIRS**  
'C' Block, Room No.118, 1<sup>st</sup> Floor, Vikas Bhawan, I.P. Estate, New Delhi-110 002  
**GOVERNMENT OF NCT OF DELHI**

No.RTI (Appeal)/I.D-349/2017/FAA/HQ/F&SI 110-15

Dated: 3/5/17

In the matter of : Application/appeal filed by Sh.Ratan Das, R/o B-1248, Gautam Puri Phase-II, New Delhi-110076 U/s 19(1) of the Right to Information Act, 2005.

V/s

PIOs i.e. Assistant Commissioners (South, Enf, PGMS), S.A.{I.T.}, Food Supplies & Consumer Affairs Department (ID NO. 5523)

Date of hearing :02.05.2017

**ORDER**

The appellant Sh.Ratan Das has filed an application under RTI Act, 2005 before the PIOs i.e. AC (South, Enf, PGMS) & S.A.{I.T.}, Food & Supplies Department on 11-01-17. Reply was given on 8-2-17 by AC(South) and by SS.A. ON 31-1-17. Despite notice sent on 22-3-17 clearly asked the PIOs to ensure file inspections but the same was not done by the PIOs. The Appellant has filed the present appeal dated 21-03-2017 aggrieved by non-furnishing of satisfactory information/reply by the PIOs with regard to aforesaid RTI application.

None present for the applicant. None of the PIOs/APIOs are personally present. None present for Enforcement. Present : Smt. Deepika, Asstt. Programmer representing S.S.A., Smt. Archana, FSI, C-53 representing AC(S), Smt. Manisha and Ms. Bharti for AC(PGMS).

As per RTI Act Sec.2 (f) definition of INFORMATION is as under :

"Information" means any material in any form, including Records, Documents, Memos, e-mails, Opinions, Advices, Press releases, Circulars, Orders, Logbooks, Contracts, Reports, Papers, Samples, Models, Data material held in any electronic form and information relating to any private body which can be accessed by a Public Authority under any other law for the time being in force"

"Records" is defined as U/S 2(i) of the RTI Act, 2005 includes:-

- A - "any document, manuscript and file;
- B - any microfilm, microfiche and facsimile copy of a document;
- C - any reproduction of image or images embodied in such microfilm (whether enlarged or not); and
- D - any other material produced by a computer or any other device"

As per RTI Act Sec.2(j), "Right to information" means the right to information accessible under this Act which is held by or under the control of any public authority and includes the right to :-

- (v) "Inspection of work, documents, records;
- (vi) Taking notes, extracts or certified copies of documents or records;
- (vii) Taking certified samples of material;
- (viii) obtaining information in the form of diskettes, floppies, tapes, video cassettes or in any other electronic mode or through printouts where such information is stored in a computer or in any other device".

For compliance

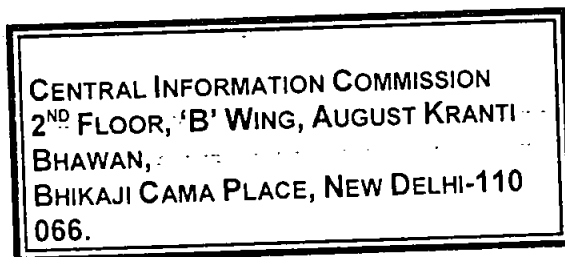
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3/5/17

The undersigned has gone through the information asked by the Appellant. Matter heard, considering all the facts i.e., RTI application, appeal application and documents on record. Ends of justice would be met if the file inspection is allowed to the applicant under the PIOs i.e. AC (South, Enf, PGMS) & S.A.(I.T.)'s supervision within next 15 days and another reply is given to the applicant within the same 15 days. NFS Act also promotes Transparency. Section 14 of the NFS Act desires an internal grievance redressal mechanism be put in place which may include call centres, help lines, designation of nodal officers, or such other mechanism as may be prescribed. Section 12 of the NFS Act states (1) The Central and State Governments shall endeavour to progressively undertake necessary reforms in the Targeted Public Distribution System in consonance with the role envisaged for them in this Act. (2) The reforms shall, inter alia, include full transparency of records. The initiative taken up by the Department to ensure transparency as available on the website of the Department which reads as "SMS ALERTS REGARDING DISPATCH OF RATION TO FPS" : Recently in order to computerize Supply Chain Management of PDS operations, sugar offtake module has been implemented in Delhi State Civil Supplies Corporation. SMS alert is being sent to Vigilance Committee headed by the Hon'ble MLA of the area, concerned FSO, Inspectors and card holders who have registered with our website, as and when sugar is dispatched from sugar godown. Anyone can receive SMS pertaining to any FPS, by registering their mobile number on the following link: <http://nfs.delhi.gov.in/Citizen/UpdateMobileNumber.aspx>. Section 27 of the NFS Act reads as "All Targeted Public Distribution System related records shall be placed in the public domain and kept open for inspection to the public, in such manner as may be prescribed by the State Government." And Section 28 of the NFS Act reads as "(1) Every local authority, or any other authority or body, as may be authorised by the State Government, shall conduct or cause to be conducted, periodic social audits on the functioning of fair price shops, Targeted Public Distribution System and other welfare schemes, and cause to publicise its findings and take necessary action, in such manner as may be prescribed by the State Government. (2) The Central Government may, if it considers necessary, conduct or cause to be conducted social audit through independent agencies having experience in conduct of such audits." Which promotes transparency and accountability as per the NFS Act. This needs to be ensured by the ACs being the RO/TO declared by the CFS. PIOs i.e. ACs (South, Enf, PGMS) & S.A.(I.T.) are the Record and Transparency Officers as notified by the department (which is also displayed on the website of the department) vide order No.RTI (HQ)/F&S/Misc/2016/1520-1549 dated 18.3.2016 will ensure that the requisite information is furnished to the applicant.

Hence, the case is decided accordingly.

As per section 19 (3) of the Right to Information Act, 2005, the appellant, if not satisfied or does not receive the information/ documents from the PIO, may file appeal to the Second Appellate Authority within 90 days of issue of this order, whose particulars are given below:



(Prashant K. Panda)  
Controller(W&M)Special  
Commissioner(F&S)(Addl.Charge)  
First Appellate Authority

No.RTI (Appeal)/I.D-349/2017/FAA/HQ/F&S/110-15

Dated: 3/5/17

Copy to

1. Sh.Ratan Das, R/o B-1248, Gautam Puri Phase-II, New Delhi-110076.
  - ✓ 2. PIOs i.e. AC (South, Enf, PGMS) & S.A.(I.T.)
  - ✓ 3. SA(IT) with the request to upload the order in F&S website.
- Copy for information to:

CFS

(Prashant K. Panda)  
Controller(W&M)Special Commissioner(F&S)(Addl.Charge)  
First Appellate Authority