

Food and Supply Department, GNCTD						
Grievance redressal of complaint Received on helpline No.1967						
Date of complaint	District Name	No. Of Previous Pending complaints	No. Of complaints received	No. Of complaints resolved within 24 Hrs.	No. Of complaints resolved after 24 Hrs.	No. Of Complaints pending as on date
22-Jan-22	CENTRAL	5	0	0	0	5
	EAST	2	1	0	0	3
	NEW DELHI	2	0	0	0	2
	NORTH	4	3	1	0	6
	NORTH EAST	1	2	0	0	3
	NORTH WEST	11	6	1	0	16
	SOUTH	26	0	0	0	26
	SOUTH WEST	12	4	0	0	16
	WEST	19	3	0	0	22
	<b>Total</b>	<b>82</b>	<b>19</b>	<b>2</b>	<b>0</b>	<b>99</b>
23-Jan-22	CENTRAL	5	1	0	0	6
	EAST	3	2	0	0	5
	NEW DELHI	2	0	0	0	2
	NORTH	6	0	0	0	6
	NORTH EAST	3	5	3	0	5
	NORTH WEST	16	2	0	0	18
	SOUTH	26	3	0	0	29
	SOUTH WEST	16	2	0	0	18
	WEST	22	0	0	0	22
	<b>Total</b>	<b>99</b>	<b>15</b>	<b>3</b>	<b>0</b>	<b>111</b>
24-Jan-22	CENTRAL	6	3	0	1	8
	EAST	5	0	0	0	5
	NEW DELHI	2	1	1	0	2
	NORTH	6	0	0	3	3
	NORTH EAST	5	2	0	1	6
	NORTH WEST	18	4	1	2	19
	SOUTH	29	5	2	2	30
	SOUTH WEST	18	1	1	3	15
	WEST	22	2	2	0	22
	<b>Total</b>	<b>111</b>	<b>18</b>	<b>7</b>	<b>12</b>	<b>110</b>
25-Jan-22	CENTRAL	8	1	1	0	8
	EAST	5	4	2	0	7
	NEW DELHI	2	3	1	0	4
	NORTH	3	3	2	0	4
	NORTH EAST	6	4	3	0	7
	NORTH WEST	19	3	1	1	20
	SOUTH	30	6	3	3	30
	SOUTH WEST	15	5	0	0	20
	WEST	22	4	3	0	23
	<b>Total</b>	<b>110</b>	<b>33</b>	<b>16</b>	<b>4</b>	<b>123</b>
26-Jan-22	CENTRAL	8	0	0	0	8
	EAST	7	0	0	0	7
	NEW DELHI	4	0	0	0	4
	NORTH	4	0	0	0	4
	NORTH EAST	7	0	0	0	7
	NORTH WEST	20	0	0	0	20
	SOUTH	30	0	0	0	30
	SOUTH WEST	20	0	0	0	20
	WEST	23	0	0	0	23
	<b>Total</b>	<b>123</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>123</b>
27-Jan-22	CENTRAL	8	0	0	0	8
	EAST	7	1	1	0	7
	NEW DELHI	4	0	0	0	4
	NORTH	4	1	1	0	4
	NORTH EAST	7	1	1	0	7
	NORTH WEST	20	3	0	0	23
	SOUTH	30	3	0	0	33
	SOUTH WEST	20	0	0	0	20
	WEST	23	3	2	0	24
	<b>Total</b>	<b>123</b>	<b>12</b>	<b>5</b>	<b>0</b>	<b>130</b>
28-Jan-22	CENTRAL	8	1	1	0	8
	EAST	7	2	1	2	6
	NEW DELHI	4	1	0	0	5
	NORTH	4	0	0	0	4
	NORTH EAST	7	2	1	3	5
	NORTH WEST	23	0	0	8	15
	SOUTH	33	4	1	3	33
	SOUTH WEST	20	3	3	3	17
	WEST	24	5	2	12	15
	<b>Total</b>	<b>130</b>	<b>18</b>	<b>9</b>	<b>31</b>	<b>108</b>