

| Food and Supply Department, GNCTD | | | | | | |
|---|---------------|------------------------------------|----------------------------|---|--|--------------------------------------|
| Grievance redressal of complaint Received on helpline No.1967 | | | | | | |
| Date of complaint | District Name | No. Of Previous Pending complaints | No. Of complaints received | No. Of complaints resolved within 24 Hrs. | No. Of complaints resolved after 24 Hrs. | No. Of Complaints pending as on date |
| 18-Aug-21 | CENTRAL | 13 | 0 | 0 | 0 | 13 |
| | EAST | 0 | 0 | 0 | 0 | 0 |
| | NEW DELHI | 21 | 0 | 0 | 0 | 21 |
| | NORTH | 8 | 1 | 0 | 0 | 9 |
| | NORTH EAST | 14 | 2 | 1 | 0 | 15 |
| | NORTH WEST | 13 | 3 | 1 | 0 | 15 |
| | SOUTH | 29 | 0 | 0 | 0 | 29 |
| | SOUTH WEST | 17 | 0 | 0 | 0 | 17 |
| | WEST | 19 | 1 | 0 | 0 | 20 |
| | Total | 134 | 7 | 2 | 0 | 139 |
| 19-Aug-21 | CENTRAL | 13 | 0 | 0 | 1 | 12 |
| | EAST | 0 | 2 | 0 | 0 | 2 |
| | NEW DELHI | 21 | 0 | 0 | 0 | 21 |
| | NORTH | 9 | 1 | 0 | 1 | 9 |
| | NORTH EAST | 15 | 0 | 0 | 0 | 15 |
| | NORTH WEST | 15 | 1 | 1 | 4 | 11 |
| | SOUTH | 29 | 2 | 0 | 11 | 20 |
| | SOUTH WEST | 17 | 1 | 0 | 0 | 18 |
| | WEST | 20 | 0 | 0 | 0 | 20 |
| | Total | 139 | 7 | 1 | 17 | 128 |
| 20-Aug-21 | CENTRAL | 12 | 0 | 0 | 0 | 12 |
| | EAST | 2 | 1 | 0 | 0 | 3 |
| | NEW DELHI | 21 | 1 | 0 | 0 | 22 |
| | NORTH | 9 | 1 | 0 | 0 | 10 |
| | NORTH EAST | 15 | 1 | 0 | 0 | 16 |
| | NORTH WEST | 11 | 3 | 0 | 0 | 14 |
| | SOUTH | 20 | 0 | 0 | 0 | 20 |
| | SOUTH WEST | 18 | 1 | 0 | 0 | 19 |
| | WEST | 20 | 1 | 0 | 0 | 21 |
| | Total | 128 | 9 | 0 | 0 | 137 |