

Food and Supply Department, GNCTD						
Grievance redressal of complaint Received on helpline No.1967						
Date of complaint	District Name	No. Of Previous Pending complaints	No. Of complaints received	No. Of complaints resolved within 24 Hrs.	No. Of complaints resolved after 24 Hrs.	No. Of Complaints pending as on date
4-Aug-21	CENTRAL	8	2	0	1	9
	EAST	4	1	1	1	3
	NEW DELHI	18	2	2	0	18
	NORTH	10	1	0	0	11
	NORTH EAST	23	2	2	1	22
	NORTH WEST	19	1	1	5	14
	SOUTH	63	1	1	0	63
	SOUTH WEST	13	1	0	0	14
	WEST	17	0	0	1	16
	<b>Total</b>	<b>175</b>	<b>11</b>	<b>7</b>	<b>9</b>	<b>170</b>
5-Aug-21	CENTRAL	9	0	0	0	9
	EAST	3	1	0	0	4
	NEW DELHI	18	1	0	0	19
	NORTH	11	1	1	0	11
	NORTH EAST	22	1	1	0	22
	NORTH WEST	14	1	1	0	14
	SOUTH	63	4	4	0	63
	SOUTH WEST	14	0	0	0	14
	WEST	16	1	0	0	17
	<b>Total</b>	<b>170</b>	<b>10</b>	<b>7</b>	<b>0</b>	<b>173</b>
6-Aug-21	CENTRAL	9	1	0	0	10
	EAST	4	1	0	0	5
	NEW DELHI	19	0	0	0	19
	NORTH	11	0	0	0	11
	NORTH EAST	22	1	1	0	22
	NORTH WEST	14	2	2	0	14
	SOUTH	63	2	0	0	65
	SOUTH WEST	14	1	1	0	14
	WEST	17	1	1	0	17
	<b>Total</b>	<b>173</b>	<b>9</b>	<b>5</b>	<b>0</b>	<b>177</b>
7-Aug-21	CENTRAL	10	0	0	0	10
	EAST	5	0	0	0	5
	NEW DELHI	19	1	1	0	19
	NORTH	11	0	0	0	11
	NORTH EAST	22	1	1	0	22
	NORTH WEST	14	2	1	0	15
	SOUTH	65	0	0	0	65
	SOUTH WEST	14	1	1	0	14
	WEST	17	0	0	0	17
	<b>Total</b>	<b>177</b>	<b>5</b>	<b>4</b>	<b>0</b>	<b>178</b>
8-Aug-21	CENTRAL	10	0	0	0	10
	EAST	5	2	1	0	6
	NEW DELHI	19	1	0	0	20
	NORTH	11	2	2	0	11
	NORTH EAST	22	1	0	0	23
	NORTH WEST	15	1	0	0	16
	SOUTH	65	0	0	0	65
	SOUTH WEST	14	0	0	0	14
	WEST	17	0	0	0	17
	<b>Total</b>	<b>178</b>	<b>7</b>	<b>3</b>	<b>0</b>	<b>182</b>
9-Aug-21	CENTRAL	10	1	0	1	10
	EAST	6	0	0	3	3
	NEW DELHI	20	2	0	2	20
	NORTH	11	0	0	1	10
	NORTH EAST	23	2	0	9	16
	NORTH WEST	16	2	1	5	12
	SOUTH	65	3	1	44	23
	SOUTH WEST	14	3	0	1	16
	WEST	17	0	0	3	14
	<b>Total</b>	<b>182</b>	<b>13</b>	<b>2</b>	<b>69</b>	<b>124</b>